TRANSFER AND WITHDRAWAL POLICY

This Transfer and Withdrawal Policy ("Policy") is developed by

1) METAGOLD LLC, a company duly incorporated in Georgia, authorized by the Ministry of Justice of Georgia with reference number 404651248, being a brokerage company and

2) METAGOLD LTD, a company duly incorporated in the Comoros Union (Mwali), registration No. HT01025110, holding a valid Brokerage License (each

(each is referred to as the "Company", "we", "our", "us").

The reference to you as our client is referred to as the "Client", "you", "your."

1. MAIN CHARACTERISTICS OF TRANSFER AND WITHDRAWAL

1.1. Upon your request, we may perform the transfer and withdrawal of supported funds to and from your trading account. Clients can send, receive, and manage funds at the trading account as per the terms and conditions outlined in the Clients Agreement;

1.2. It is prohibited to use the trading account for receipt funds from and send funds to third parties ;

1.3. The transfer and withdrawal apply only to currencies explicitly listed on the Company's website;

1.4. Once funds transfer from a trading account is initiated, it is broadcast to the respective payment service provider and cannot be canceled or reversed by you;

1.5. Transfers and withdrawals must comply with specified minimum and maximum transfer limits, as detailed in the Client's trading account and/or on the website. The minimum and maximum transfer limits announced by the Company can be changed at any time at the discretion of the Company and the Client must be subject to the above principle and will not have the right to make any claim.

1.6. Withdrawals must be made using the same method that was initially used for the deposit (Original Payment Method Rule). In cases where this is not technically possible, the funds will only be returned to a verified bank account registered in the client's name.

1.7. If the amount of the Company's debt to the Client is equal to the amount of the Client's debt to the Company, the debts will be mutually settled and appropriate debt balance is withdrawn from the trading account. Otherwise, the party with a higher debt amount will be obliged to settle its debt balance after clearing, and after settlement, the parties will be released from mutual financial obligations. This debt settlement should not take more than ten days after the calculation and notification through the supported communication channels.

1.8. The processing time for transfers and withdrawals may vary depending on the specialized support team assigned to each geographical region. Therefore, clients are advised to contact their designated support representative for accurate information.

2. DEPOSITING OF TRADING ACCOUNT

2.1. The Client can top up own trading account with the Company through the transfer of funds from his/her/its own account to the trading account opened with the Company, to the bank details, specified in the Client's trading account. The trading account can also be credited using all other methods set forth on our website and available at Client's trading account.

2.2. The Client has the right to top up own trading account any time by transferring funds to the trading account or any other way set by the Company, having to inform the Company using acceptable communication channel .

2.3. If the principal balance in the Client's trading account is less than the minimum defined by the Company or the specified margin is less than the minimum established by the Company, it has the right to unilaterally close the Client's trading account or close one or more open positions at its discretion .

2.4. Funds deposit should be done due to the terms of Client Agreement of respective payment provider where the Client have payment account .

2.5. All costs related to depositing funds by the Client that can be charged by the payment providers will be borne by the Client.

2.6. Depositing of trading account is allowed only if the sender's data completely match with the Client's data mentioned in the Client's trading account. In case of revealing the fact of funds transfer from third parties, the Company has the right to refuse to credit funds, cancel transactions made on the Client's trading account, block fully or partially the Client's access to the services of the Company, and withhold all costs for the transfers' refund from third parties.

2.7. The Company shall not be liable in the event that the payment provider fails to transfer funds from the Client's payment account to the Client's trading account in order to the Client's instructions, and the Client acknowledges and accepts this matter.

2.8. In case if funds deposit is made in the currency different from the currency of trading account, the transferred amount could be automatically converted to the currency of the trading account using exchange rate of the Company, and deposited in the Client's trading account.

2.9. The credit value date for the Client's trading account is no later than the one business day on which the amount of the money transfer is credited to the trading account. This time limit could be postponed in cases set forth in the AML/CFT policies and procedures .

2.10. The Company reserves the right to suspend for clarification or reject and return the execution of incoming funds transfers to the Client's trading account when required by applicable laws, internal policies and procedures.

3. PROCESS OF WITHDRAWAL INSTRUCTIONS SUBMISSION

3.1. Withdrawal instructions are submitted by Clients in electronic form though our website or via the Trading Platform (via the Client's trading account) and considered original written documents. Clients accept full responsibility for the security and authenticity of all withdrawal instructions they initiate and Clients are bound by their instructions. For the withdrawal instruction initiation, it is necessary to fill in all the proper fields in electronic form .

3.2. For the security purpose, within the withdrawal instructions initiation, the Company could require two-factor authentication.

3.3. The Client's funds could not be transferred from the trading account before receipt of the instruction .

3.4. To follow the AML/CFT and other regulatory requirements, the Company could ask the Client to provide some additional information, documents related to the initiated transfer, to be properly initiated or executed .

3.5. After receipt of withdrawal instruction but before the execution of the transfer, the Company provides the Client with at least the following information :

3.5.1. a brief and standardized warning as to whether and when the funds transfer will be irreversible or sufficiently irreversible in case of probabilistic settlement;

3.5.2. the amount of any charges for the funds transfer payable by the Client and, where applicable, a breakdown of the amounts of such charges.

3.6. Time of receipt of withdrawal instruction or consent to a funds transfer and cut-off time established by the Company

3.6.1. The Company ensures that the time of receipt of withdrawal instruction or consent to a transfer of funds is when withdrawal instruction or consent is received by the Company in e-form defined by the Company;

3.6.2. If the time of withdrawal instruction receipt is not on a business day of the Company, the instruction could be deemed by the Company to have been received on the following business day. The Company may establish a cut-off time near the end of a business day, beyond which any instruction received shall be deemed to have been received on the following business day. Cut-off time means a time when withdrawal instructions provided before this time could be executed the same day, where the instructions received after the cut-off time for the transfer of funds to be regarded as received on the next business day.

3.7. Withdrawal instructions execution time depends on the currency, payment method and time of instruction receipt, but shall not exceed one working day from the instruction receipt.

4. REJECTION AND SUSPENSION OF FUNDS WITHDRAWAL INSTRUCTION OR RETURN FUNDS

4.1. When executing withdrawal instructions, the Company takes decisions on execution, rejection, return or suspension of a transfer of funds, taking into account the terms and conditions of the AML/CFT policies and procedures, and other proper policies and procedures of the Company.

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5.2. Where the Company refuses to execute a withdrawal instruction, the refusal and, if possible, the reasons for it and the process for correcting any factual mistakes that led to the refusal shall be notified to the Client, unless prohibited by the law.

5.3. Where all of the terms and conditions set out in the Client Agreement and this Policy are met, the Company shall not refuse to execute an authorized withdrawal instruction, unless prohibited by the law and the Company's policies and procedures.

5.4. The Company reserves the right to reject the execution of withdrawal instruction in the following cases:

5.4.1. If withdrawal instruction contains errors in any of its parameters; or

5.4.2. If withdrawal instruction is executed in violation of the Company's internal procedures or applicable laws; or

5.4.3. If the initiating transfer breaches a client's trading account regime established by the Company's internal policies, procedures, or applicable laws; or

5.4.4. If the balance at a client's trading account with the Company is insufficient to fulfill the withdrawal instruction and cover the charges, fees or commissions for the Company's services; or

5.4.5. If the Client has provided access to his/her/its trading account to third party initiating an instruction or orders; or

5.4.6. Technical issues or other preventing circumstances have occurred; or

5.4.7. In any other cases, specified in the Client Agreement, by applicable laws, internal policies, or procedures.

5.5. The Company may also temporarily suspend the fulfillment of withdrawal instruction to verify whether any grounds for rejection exist.

5.6. Without prejudice to other applicable regulatory requirements, where a transfer of funds is rejected, returned or suspended, the Client is provided with, at least, the following information :

5.6.1. the reason for the rejection, return or suspension ;

5.6.2. if applicable, how to remedy the rejection, return or suspension ;

5.6.3. the amount of any charges, fees or commissions incurred by the Client and whether reimbursement is possible.

6. LIABILITY OF COMPANY

6.1. A Client shall obtain rectification of an unauthorized or incorrectly executed withdrawal transfers from the trading account with the Company if a Client notifies the Company without undue delay on becoming aware of any such transaction giving rise to a claim, and no later than one months after the debit date. This time limit does not apply where the Company has failed to provide or make available the information on the executed funds transfers as set forth in the Client Agreement. Such notification could be made by a client via proper communication channels allowed on our website .

6.2. In the case of an unauthorized transfer of funds because of the Company's action or omission, the Company refunds the Client the amount of the unauthorized transfer immediately, and in any event no later than by the end of the following business day, after noting or being notified of the transfer, except where the Company has reasonable grounds for suspecting fraud and communicates those grounds to the relevant national authority. Where applicable, the Company shall restore the trading account of the Client to the state in which it would have been had the unauthorized transfer not taken place. This clause does not apply and the Company shall not refund if the Client breached the Client Agreement or violated or neglected the security measure, where a third party has received or could receive access to the Client's trading account and transfers initiation .

6.3. The Company's maximum liability is limited to the total charges, fees or commissions generated for its services from the affected Client in the 12 months preceding the incident.

6.4. In the case of a non-executed or incorrectly initiated or executed transfer where the transfer is initiated by the Client, the Company shall, regardless of liability as set forth above, on request, make immediate efforts to trace the transfer and notify the payer of the outcome. This shall be free of charge for the Client.

6.5. In exceptional circumstances, such as banking issues, sanctions, or disruptions in the payment network, the Company reserves the right to delay withdrawals until the obstacle is resolved and will notify the client via email.

7. TRANSFERS INFORMATION

7.1. The Company ensure that, after execution of withdrawal funds transfers, it provides the Client in electronic form with at least the following information:

7.1.1. the names of the payer and the recipient (the same person - Client);

7.1.2. the Client's account number, bank/payment institution name;

7.1.3. a reference enabling the Client to identify each transfer of funds;

7.1.4. the amount of money and currency transferred ;

7.1.5. the debit value date of the transfer of funds;

7.1.6. the amount of any charges, fees or commissions relating to the transfer of funds and, where applicable, a breakdown of the amounts of such charges .

7.2. The transfer information is reflected in the Client's cabinet (on our website or in Trading Platform) immediately upon the transfer is executed. As an approach, the Company could send such information to Clients' e-mails or otherwise.

7.3. The Company could provide cumulative information on all the executed transfers once a month or with another frequency, free of charge .

7.4. All the historical information of the preceding transfers are reflected in the Client's trading account, where a Client could check it anytime .

8. SECURE PROCESS FOR NOTIFICATION OF CLIENTS OF FRAUD OR SECURITY THREATS

8.1. The secure process for notification of the Client by the Company in the event of suspected or actual fraud or security threats, as well as of other similar incidents or threats, when the internal policies and procedures so require to inform Clients, the Company ensures such notification .

8.2. In the event of suspected or confirmed fraud or security threats affecting the Client's trading account or transfers, the Company will notify the Client without undue delay.

8.3. The Company will use secure and verifiable communication methods to notify the Client, such as via the Client's trading account, encrypted email, push notifications, direct phone calls, etc. as set forth in internal policies and procedures of the Company.

8.4. Notifications could include:

8.4.1. A description of the suspected or actual security threat or fraudulent activity, or other incidents or their threat;

8.4.2. How the trading account, transfers are affected or could be affected;

8.4.3. Recommended immediate actions the Client should take to secure their trading account;

8.4.4. Other information as set forth in the internal policies and procedures of the Company.

8.5. Clients could be required to promptly respond to the Company's notifications and implement recommended actions to protect their trading account and transfers.

9. POLICY REVIEW AND UPDATES

9.1. From time to time, the Policy could be reviewed and updated by the Company. The review should include an assessment of Policy's effectiveness, and any necessary changes should be made to the Policy to ensure that it continues to meet the needs of Clients, the Company.

In case of any ambiguity or issue regarding transfers or withdrawals, the client may contact the Company through the online support section in their personal account, via the official support email at support@fxmetagold.com, or by contacting their designated support representative.